

Sugar Beach Huts

FREQUENTLY ASKED QUESTIONS

Where can I park?

There are pay and display car parks on Victoria Esplanade, Willoughby Avenue and Seaview Avenue but they can fill up very quickly, especially in the summer.

Willoughby Victoria Esplanade CO5 8BH w3w.co/strictly.advantage.pots

Victoria Esplanade CO5 8BX w3w/prongs.chiefs.panicking

Seaview CO5 8BX w3w/stones.resonates.windy

CBC Car parking information

How do I find Sugar Beach Hut?

All the huts have numbers on them so you can check if you're heading in the right direction to get to The Beach Hut. It is located from Two Sugars Café go to the bottom of the stairs and turn right – it's on the front line.

What happens when you book a beach hut?

When you book you will receive a booking confirmation email.

You will then get another email about a week before your booking with all the information you need. Please check in your junk folder as it might be there. If you have any other questions please email me at info@sugarbeachhuts.co.uk

How do I get in The Beach Hut?

Access to The Beach Hut is via a key safe. The key safe code will be included in the email that we send you in the days leading up to your booking. When you replace the keys at the end of the day, please be sure to scramble the keycode and close the shutter on the key safe. The Beach Hut is secured with 3 padlocks. One key opens all.

How many are allowed in the huts?

A maximum of 8 per hut including babies and children. We reserve the right to ask you to leave if we find too many guests. Too many people in The Beach Hut jeopardises my License with the council.

How and when do I pay?

The website handles all the payments. Payments are required in full at the time of booking.

What are your Check In and Check Out times?

10:00am – 7.30pm. The car park closes at 8:00pm.

Can we stay in the huts overnight?

No overnight stays are allowed in the huts.

Can we have birthday / anniversary bunting and balloons?

You can put up your own but please be sure not to damage the surfaces and remove any traces before you leave. If you would like us to organise anything special, please ask before booking and we will try to help.

What do you supply in the hut?

- 2 tables
- Inside 'L' shape benches, 4 deck chairs, 4 director chairs
- Cups, Glasses, Plates, Cutlery, Bottle Opener, Corkscrew, Utensils
- Tea, Coffee, Hot Chocolate, Sugar, Milk
- Washing-up Water
- Sink
- 2 Ring Gas Hob
- Kettle
- Cushions
- Beach Toys
- Dust-pan & Brush, Broom, Mop, Wipes
- Washing-up Liquid, Bowl, Brush, Tea-towel
- Bin Bags
- Sanitizer
- Dog Water Bowl, Poo Bags

Sometimes things do go missing but I try my hardest to keep the list above up to date.

- Please bring your own:
- Beach Towels
- Drinking water (may be collected from nearby public tap)

Are the beach huts accessible for wheelchairs?

Unfortunately, The Beach Hut is not accessible for wheelchairs as there is a step up into The Beach Hut. I hope in the future to make it more accessible.

Beach Wheelchair Hire

On the Island, there are two beach wheelchairs to hire for a donation – “D-Bug” and “Hippocampe” (more sporty model). This is through a separate organisation.

Tel: 01206 383855 or 07946 888063

Can I bring my dog?

Dogs are very welcome in The Beach Hut. The beach is dog-friendly all year round. Dog poo bags and water bowl provided. Please remember scoop the poop and do not leave dogs unattended in or out of The Beach Hut. Please keep dogs off soft furnishings.

Do you have Gas or Electricity?

The Beach Hut does not have electricity but does have a gas stove. Please remember not to leave the stove unattended when on and to turn the gas off at the bottle when you leave.

Is there running water?

There are drinking water taps very near The Beach Hut. There is water in The Beach Hut **for washing up only**. Please provide your own water and drinks if you require more. The public outside taps are switched off from October to March.

Where are the toilets?

Public toilets can be found very nearby.

Fairhaven Avenue CO6 8BP w3w.co/selects.animates.keyboard

Willoughby Avenue CO5 8BH w3w.co/poetry.basics.writings

SUMMER OPENING HOURS - 1st April to 30th September – 8:00am to 8:00pm

WINTER OPENING HOURS - 1st October to 31st March – 8:00am – 6:00pm

Are there beach toys?

I do provide some beach toys but please bring your own if you have favourites you want to use. There are also some playing cards and games.

Is the beach hut cleaned between guests?

Yes. I want you to have an amazing time at The Beach Hut and try to have it looking perfect for you but please be aware that this relies on each guest treating it as they

would their own place. If you break or soil something please let us know so that I can try and sort it out for the next guests.

Should I tidy up before I leave?

The Beach Hut should be left in a clean and tidy condition before you leave. Please wash up, dry and put away, sweep the floor and remove all rubbish. Please make sure the gas is turned off at the cylinder as well as at the hob.

What is your Cancellation Policy?

Cancellation: If you wish to cancel your booking we will charge a £30 admin fee and refund the difference. If the cancellation is less than one week from your booking, no refund can be given. Please appreciate the weather is out of our control.

To amend a booking free of charge, in the first instance, we require more than 30 days notice. Less than 30 days notice or a further amendment will result in a £30 admin charge.

We reserve the right ourselves to cancel any booking, after giving notice to you, in the event that we are unable to let the accommodation booked for reasons beyond our reasonable control or in circumstances such that we believe the accommodation is unsuitable. In these circumstances we will endeavour to offer you an alternative beach hut, subject to availability or if this is not suitable for you, a full refund will be given.

What is there to do in and around Mersea?

- Lady Grace Boat Trip
- Mersea Island Water Sports
- Plenty of cafes/pubs serving a variety of wonderful food and drinks.

Beach Safety

Please click to go to RNLI Beach Safety and remember to RESPECT the water. The beach at Mersea is full of shells. It is advisable to bring beach shoes to protect feet.

Tide

The Strood (the main road on and off the island) can be covered at high tide so make sure you take this into account in your journey. To check the times go to: www.stroodcam.co.uk or [WestMersea's Tide Times, Tides for Fishing, High Tide and Low Tide tables - Essex - England - United Kingdom - 2022 - Tideschart.com](http://WestMersea'sTideTimes.TidesforFishing.HighTideandLowTideTables-Essex-England-UnitedKingdom-2022-Tideschart.com)